RH-ISAC Overview

The Retail & Hospitality Information Sharing and Analysis Center (RH-ISAC) is the trusted community for sharing sector-specific cybersecurity information and intelligence.

The Retail & Hospitality Information Sharing and Analysis Center (RH-ISAC) is the trusted community for sharing cybersecurity information and intelligence in the consumer-facing sector. The RH-ISAC connects information security teams at the strategic, operational, and tactical levels to work together on issues and challenges, share best practices, and benchmark among each other – all with the goal of building better security for the retail and hospitality industries through collaboration.

Strategic and Tactical Information Sharing Channels

RH-ISAC's member community serves as an extension of your own cyber team, improving your visibility into the threat landscape and expanding your capabilities for threat ingestion and analysis. As an RH-ISAC member, you'll have access to real-time cyber intelligence on incidents, vulnerabilities, threats and associated threat remediation from more than 3,000 analysts, threat hunters, and security engineers. Plus, gain access to shared indicators of compromise (IOCs) via API integration and manual pulls. Members share this information via a variety of accessible channels including:

• **Slack Channels**
• **Weekly Intel Calls**
• **Member Portal Website**
• **MISP**

Member-Exclusive Resources and Reports

RH-ISAC analysis helps your organization prioritize industry threats, formulate intelligence-driven strategy, and mitigate risks. RH-ISAC analysts gather shared intelligence data and publish finished intelligence products.

• **Daily Intelligence Reports:** Provides a daily recap of need-to-know intel based on information shared by members, vetted IOCs, industry news, and dark web analysis.

• **Intelligence Trends Summary:** Analyzes the past four months of member-shared intelligence, supported by relevant content contributed by Associate Members.

• **Industry Reports:** Intelligence alerts from RH-ISAC's collaboration with Department of Homeland Security, Cyber Information Sharing and Collaboration Program, and the National Council of ISACs.

Benchmarking

RH-ISAC provides benchmarking reports so that members can compare their cybersecurity programs to similar organizations in the same vertical. The largest of these is the annual CISO Benchmarking Report, which provides key metrics including budget, resource allocations, and prioritization for the coming year.

RH-ISAC also collaborates with Associate Members and Core Members on informal benchmarking requests for specific topics.

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The RH-ISAC is an effective force multiplier for my team. Having all those eyes on the threats pertaining to our shared industry is a value that cannot be overstated. Whether it is fraud schemes or trends, or emerging malware, or phishing campaigns, having this many people openly sharing greatly assists our goal of proactive detection and prevention.

Education, Training, and Networking Opportunities

RH-ISAC provides opportunities for information security teams to upskill their knowledge through participation in webinars, in-person events, and interactive exercises, with the goal of talent maturity and workforce retention.

- **Cyber Intelligence Summit:** Network with peers, collaborate during breakout sessions, and get inspired by industry leading keynote speakers at RH-ISAC's largest annual event.

- **Regional Workshops:** Hosted by RH-ISAC members, these workshops are a great opportunity to meet and share best practices with cybersecurity practitioners in your area. The small group setting and local focus make these events the ideal location for making connections.

- **Exercises:** Capture-the-flag and tabletop exercises provide an interactive scenerio-based learning environment presented in both in-person and virtual formats.

Working Groups

RH-ISAC working groups provide a collaborative environment to share expertise, best practices, threat information, and mitigation techniques, as well as discuss standards, tools, and policies with other members with shared interests.

- Dark Web
- Fraud / Gift Card Fraud
- Identity & Access Management
- Incident Response
- MISP
- Operational Technology
- Risk Management
- Security Architecture
- Security Awareness
- Security Tools & Technology
- Third-Party Risk Management
- Vulnerability Management
- Special Interests by industry sector or role

Who Can Join the RH-ISAC?

RH-ISAC Core Membership is open to all retail, hospitality, and travel companies, including retailers, restaurants, hotels, gaming casinos, food retailers, consumer products, and other consumer-facing companies.

How Much Does it Cost to Join the RH-ISAC?

Membership fees are based on annual corporate revenue. RH-ISAC dues are used to provide and produce products and services to support its members. The table below outlines the membership fee structure.

Annual Corporate Revenue (USD)	Core Membership Dues (USD)
>$20B	$44,000
$15B - $20B	$33,000
$10B - $15B	$26,000
$5 - $10B	$18,500
$1B - $5B	$12,250
$500M - $1B	$6,500
$250M - $500M	$4,150
$100M - $250M	$1,825
<$100M	$550

How Do I Join the RH-ISAC?

If you'd like to become a Core Member of RH-ISAC, **contact membership@rhisac.org** or visit the RH-ISAC website at **rhisac.org/join**.

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Intelligence shared through the RH-ISAC has played a key role in our efforts to combat cyber threats. We can directly correlate the value gained in the form of actionable intelligence, boosting our overall capability to better protect our organization and the community as a whole.